



24.7 PATIENT ADVOCACY

No one can predict an emergency and no emergency should have to wait until the next business day for help.

It's important for a consultant to be there when you need help. With 44North, our 24/7 customer service is designed to meet the needs of today's consumer. With both online and telephone service, you choose how we can best help you.

You and your family have busy schedules, and navigating a difficult health benefit question takes time. Our patient advocate call center is here to provide answers to all your employee benefit questions, investigate claim issues and to help file appeals, when necessary. A team member is also available for after hours emergencies, like working with a pharmacy to make sure a member gets their prescriptions.

12 hour days and 2nd, or 3rd shift work make it difficult to reach a 9-5 staff. Our Michigan based call center is available all hours, everyday.

Call 855-306-1099
or visit us at www.44n.com!

Thank you for all the information and diligently working on my questions and claims. It's this type of customer service which is impressive, rare and appreciated. Sure, I can get my insurance from a friend of a friend in a local office in Midland, but truthfully no one person or company has done such a wonderful job as you folks.

— MICHELLE IGNATOWSKI

HIPAA CERTIFIED
MEDICAL CODING EXPERTS
ON CALL TO HELP YOU:

- Navigate healthcare bills
- Understand EOBs
- Sort out your pharmacy charges
- Act as your advocate , between provider and insurance company
- unlimited calls for you and your family
- no cost per call

