May 31, 2019

Re:  ADDENDUM #1
   Bid# 19-191 Pharmaceutical Services at GVRC

The purpose of this addendum is to provide responses to questions that have been received for the aforementioned proposal.

Vendors must indicate receipt of this addendum by adding the following on the proposal form and on the exterior of the envelope containing your proposal:

ADDENDUM #1 RECEIVED

The due date remains the same **3:00 p.m. (EDT), Thursday, June 13, 2019**

All bids must be received at:
Genesee County Purchasing Department
1101 Beach Street, Room 361
Flint, MI 48502

Noel Roan, Purchasing Manager

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Question and Answer:

Q1. Return policy - How often do they have returns? Is this mainly for the bulk items or insurance orders?
A1. Returns are very rare and due to a script being sent to pharmacy and they deliver it while the youth is at court and winds up being released from GVRC. The meds are then returned. This for insurance, Medicaid, and GVRC self-pay.

Q2. The RFP indicated they will fax over prescriptions - How are orders for controls? Those cannot be faxed.
A2. Some physicians will e-script the Controlled script to the pharmacy? If the Dr. provides a hard copy, we fax a copy to the pharmacy who then fills it and picks up the script while delivering the med.
If our nurse is not in the building and we receive a controlled script, we call our nurse, who then calls the pharmacy to let them know we have a controlled script. They then drive to GVRC, pick up the script, go back and fill it, then deliver the med.

Q3. The RFP asked for a pharmacists 24/7. We provide on-call services, but there isn’t a pharmacy in the stated county that is open 24hrs. How is this handled?
A3. The 24/7 is done by the pharmacy providing us with an on call phone number. When called, a pharmacist will go to pharmacy, fill it, and deliver. This, again is rare and usually when a youth is released to us from a hospital with an immediate need for meds.