


Seventh Judicial Circuit of Michigan  
**Genesee County Friend of the Court**



**John G. Battles**  
Friend of the Court

Larry Leslie  
Administrative Assistant

Genesee County Adm. Bldg.  
1101 Beach St., Suite 111  
Flint, Michigan 48502-1474  
Telephone: (810) 257-3300

GENESEE COUNTY FRIEND OF THE COURT  
CUSTOMER SERVICE SURVEY

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**How did you *interact* with the Friend of the Court?**

- Spoke to our call center
- Spoke with our Information Counter
- Made a payment at the Cashier window
- Appointment with Caseworker/Paralegal
- Spoke to our Professional Staff over the phone
- In writing
- Other \_\_\_\_\_

**How *quickly* did an FOC representative help you?**

- Extremely quickly
- Very quickly
- Moderately Quickly
- Slightly quickly
- Not at all Quickly

Comments: \_\_\_\_\_

**How *knowledgeable* were the FOC representatives at our agency?**

- Extremely knowledgeable
- Very knowledgeable
- Moderately knowledgeable
- Slightly knowledgeable
- Not at all knowledgeable

Comments: \_\_\_\_\_

**How *helpful* were the FOC representatives at our agency?**

- Extremely helpful
- Very helpful
- Moderately helpful
- Slightly helpful
- Not at all helpful

Comments: \_\_\_\_\_

**Was your *experience* with the representative at the Friend of the Court better than you expected it to be, worse than you expected it to be, or about what you expected it to be?**

- Much better**
- Somewhat better**
- Slightly better**
- About what was expected**
- Slightly worse**
- Somewhat worse**
- Much worse**

**Comments:** \_\_\_\_\_

**If you have an idea or suggestions that would enhance the Genesee County Friend of the Court experience please take a moment to briefly put your thoughts in writing.**

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**Please Return to  
Genesee County Friend of the Court  
1101 Beach Street  
Flint, MI 48502**